

# Cafeteria Congestion



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Part I: Overview of Business

- John Deere Ottumwa Works
- John Deere’s 1st Manufacturing Factory in Iowa
- Specializes in the production of:  
Round Balers  
Large/Small Square Balers  
Self Propelled Windrowers  
Mower Conditioners

Part II: Job Specifics

- Work with the safety and layout department to revise pedestrian and vehicle paths throughout the factory
- Measuring path widths, creating Excel charts to display data, prioritizing areas of concern, and developing a plan to meet safety and general manager’s requirements

Part III: Introduce the Problem

- Congestion in the Cafeteria
- What is the best layout in the cafeteria to minimize conflicts and maximize efficiency for students at lunch time?

Part IV: Background

- Measuring
- Drafting/Scaling
- Traffic Flow Patterns
- Research of Congestion
- Data Collection

Part V: Business Solution

- Revise Entrances and Exits of traffic to minimize congestion
- New Layout of Cafeteria  
Round vs Rectangular Tables
- Transition times for lunches
- Make traffic flow patterns
- Have directional aisle ways

Part VI: Student Solutions

- Analyze lunch exchange times
- Change traffic flow into lunch line
- Change traffic flow for lunch exchanges (enter/exit only)
- Balance # of students in each lunch
- Change setup of serving lines